

# Lancashire DToC Aug-18

## Delayed Transfers of Care (DToC) Analysis

## Data Sources Used in this Report

### DToC

All figures relating to the number of delayed days or the number of DToC bed days have been taken from the CSV Format Monthly Delayed Transfers of Care files as published on the NHS website on the second Thursday of each month at:

<https://www.england.nhs.uk/statistics/statistical-work-areas/delayed-transfers-of-care/>

### Population

Rates per 100,000 population for each local authority use the appropriate mid-year estimates for the population aged 18+ as produced by the Office for National Statistics each year. Rates for the DToC figures for 2017/18 and 2018/19 have been recalculated against the mid-2017 population estimates released in July 2018.

## Version Control

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# 1 Executive Summary

## 1.1 Key Points from the Report

The Lancashire monthly total for delayed days has increased by 87 days from 2897 in Jul-18 to 2984 in Aug-18, an increase of 3.0% (compared with an overall increase of 4.2% for our comparator authorities and an increase of 4.0% for all authorities).

In comparison with the previous year, the Aug-18 figure of 2984 represents a 31.9% decrease when compared with 4383 days recorded in Aug-17.

The 87 days increase for Lancashire includes a decrease of 66 attributable to NHS (a decrease of 4.0%), an increase of 178 attributable to social care (an increase of 16.9%), and an increase of 3 days attributable to both (an increase of 1.9%).

In Aug-18 for Lancashire a total of 52.5% of delays were attributable to NHS (down from 56.4%) and 41.3% were attributable to social care (up from 36.4%), compared with the national figures of 61.3% attributable to NHS and 31.3% to social care.

In July 2018 provisional revised expectations for reducing DToC were published for all authorities as part of the Better Care Fund 2018/19 Operational Guidance. The target set for Lancashire was 36.6 DToC bed days for social care and 101.8 DToC bed days in total. The Aug-18 figures show that Lancashire has once again achieved the total target already with 96.3 DToC bed days in total, though we are slightly outside the social care target with 39.7 DToC bed days.

Out of 151 authorities Lancashire currently rank 87<sup>th</sup> for total DToC bed days per 100,000 pop aged 18+ (compared with 93<sup>rd</sup> in Jul-18) and 114<sup>th</sup> for social care bed days (compared with 107<sup>th</sup> in Jul-18).

Figures for Aug-18 reveal a slight increase in social care days for Lancashire residents at Lancashire Teaching Hospitals (from 544 to 677), East Lancashire (from 103 to 130) and Morecambe Bay too (from 144 to 161).

The acute/non-acute split for the six main Lancashire providers in Aug-18 shows that only Blackpool and East Lancashire have substantial proportions of each.

The full provider list of the Lancashire Aug-18 total of 2984 days shows that Lancashire Teaching Hospitals accounted for 55.0% of the 1232 social care delays (compared with 51.6% in Jul-18).

In Aug-18 the primary reason for total Lancashire delays was once again assessment completion, the social care element of which showed an increase from 277 to 376 days.

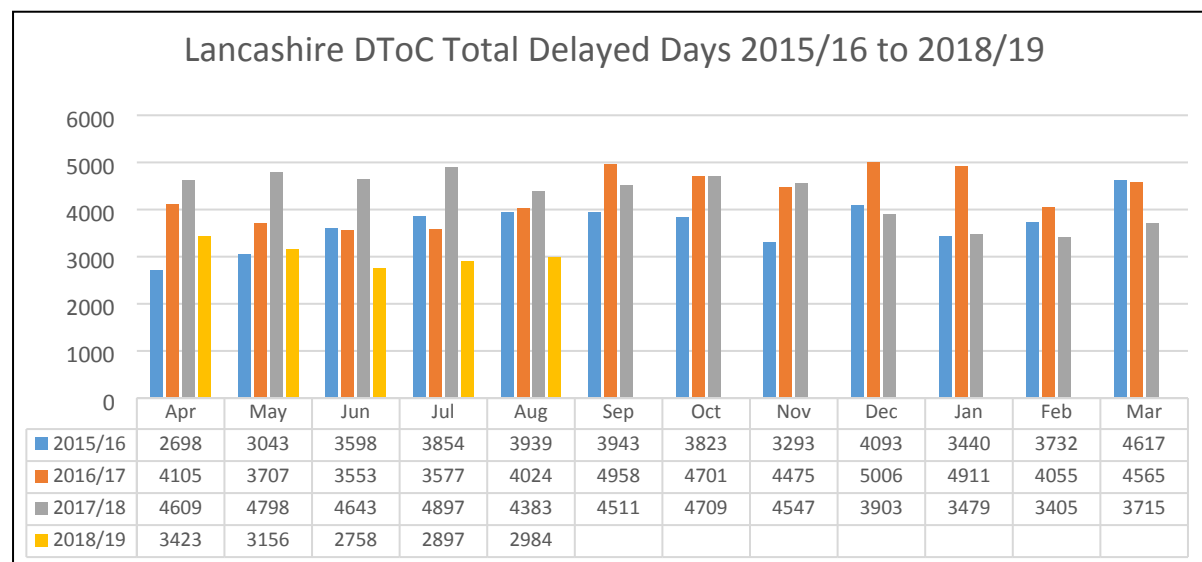
Social care delays incurred whilst waiting for assessment completion once again exceed the social care delays incurred through arranging residential care and also those incurred through arranging nursing care or a home care package.

Of the 254 delayed days recorded in Aug-18 for delays in arranging nursing care attributable to social care, a total of 98 (39%) were recorded by Lancashire Teaching Hospitals NHS Foundation Trust and 113 (44%) were recorded by Morecambe Bay.

## 2 Lancashire Latest Figures

### 2.1 Lancashire Overview

The Lancashire monthly total for delayed days has increased by 87 days from 2897 in Jul-18 to 2984 in Aug-18, an increase of 3.0% (compared with an overall increase of 4.2% for our comparator authorities and an increase of 4.0% for all authorities).



### 2.2 Lancashire Detail

|                 | Lancashire |                  |                          |            | comparator group |                  | all authorities |                  |
|-----------------|------------|------------------|--------------------------|------------|------------------|------------------|-----------------|------------------|
| Month           | NHS Days   | Social Care Days | NHS and Social Care Days | Total Days | NHS Days         | Social Care Days | NHS Days        | Social Care Days |
| Aug-17          | 1780       | 2306             | 297                      | 4383       | 23019            | 19099            | 100455          | 66851            |
| Dec-17          | 1661       | 1811             | 431                      | 3903       | 20955            | 13630            | 84607           | 48734            |
| Jan-18          | 1557       | 1634             | 288                      | 3479       | 22459            | 14300            | 90709           | 49105            |
| Feb-18          | 1907       | 1216             | 282                      | 3405       | 20545            | 12515            | 84140           | 44938            |
| Mar-18          | 2356       | 1232             | 127                      | 3715       | 24910            | 13420            | 95172           | 47457            |
| Apr-18          | 2221       | 995              | 207                      | 3423       | 22981            | 12271            | 90557           | 43902            |
| May-18          | 1855       | 1147             | 154                      | 3156       | 22751            | 11405            | 88158           | 41281            |
| Jun-18          | 1508       | 1093             | 157                      | 2758       | 20743            | 11288            | 84124           | 40209            |
| Jul-18          | 1634       | 1054             | 209                      | 2897       | 21194            | 11651            | 86082           | 42684            |
| Aug-18          | 1568       | 1232             | 184                      | 2984       | 22504            | 11985            | 89253           | 45637            |
| Diff (Jul-Aug)  | -66        | 178              | -25                      | 87         | 1310             | 334              | 3171            | 2953             |
| %diff (Jul-Aug) | -4.0%      | 16.9%            | -12.0%                   | 3.0%       | 6.2%             | 2.9%             | 3.7%            | 6.9%             |
| Diff (Aug-Aug)  | -212       | -1074            | -113                     | -1399      | -515             | -7114            | -11202          | -21214           |
| %diff (Aug-Aug) | -11.9%     | -46.6%           | -38.0%                   | -31.9%     | -2.2%            | -37.2%           | -11.2%          | -31.7%           |

The 87 days increase for Lancashire includes a decrease of 66 attributable to NHS (a decrease of 4.0%), an increase of 178 attributable to social care (an increase of 16.9%), and an increase of 3 days attributable to both (an increase of 1.9%). By comparison, our comparator group shows a 6.2% overall increase in days attributable to NHS and a 2.9% overall increase in days attributable to social care. The total for all authorities has risen by 3.7% for NHS and by 6.9% for social care.

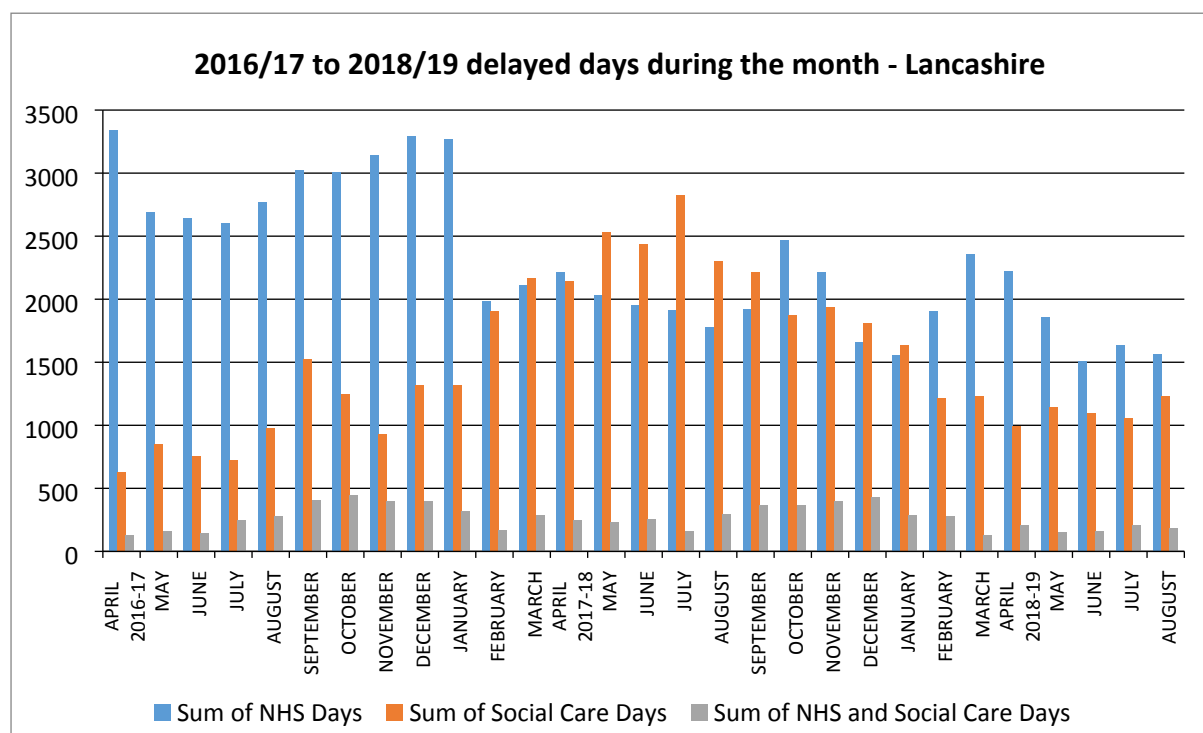
In comparison with the previous year, the Aug-18 figure of 2984 represents a 31.9% decrease when compared with 4383 days recorded in Aug-17. Days attributable to NHS have decreased by 11.9% from Aug-17 to Aug-18 and days attributable to social care have decreased by 46.6% over the same period.

## 2.3 Proportions attributable to NHS and social care

In Aug-18 for Lancashire a total of 52.5% of delays were attributable to NHS (down from 56.4%) and 41.3% were attributable to social care (up from 36.4%), compared with the national figures of 61.3% attributable to NHS and 31.3% to social care. Apr-18 is the only month within the past nineteen successive months that Lancashire showed a smaller proportion of delays attributable to social care than the overall national figure.

| Area             | NHS Days | Social Care Days | NHS and Social Care Days | Total Days |
|------------------|----------|------------------|--------------------------|------------|
| Lancashire       | 52.5%    | 41.3%            | 6.2%                     | 100.0%     |
| Comparator group | 60.6%    | 32.3%            | 7.1%                     | 100.0%     |
| All authorities  | 61.3%    | 31.3%            | 7.4%                     | 100.0%     |

Aug-18 shows a slight increase in delayed days attributable to social care and a slight decrease in days attributable to NHS, with little change to the numbers attributable to both. Despite the overall slight increase in Aug-18, the overall trend is still of steady improvement.



## 3 DToC Targets

### 3.1 Better Care Fund

In July 2018 provisional revised expectations for reducing DToC were published for all authorities as part of the Better Care Fund 2018/19 Operational Guidance. The Guidance sets out the requirements, agreed with the Department of Health and Social Care and Ministry of Housing, Communities and Local Government in consultation with Local Government, to be adopted as metrics in each local BCF plan. Authorities are expected to achieve these revised targets by September 2018 and maintain that standard thereafter.

Targets were expressed as DToC Bed Days, which is calculated by dividing the expected number of delayed days during the month by the number of calendar days in the month. Rates per 100,000 population have been calculated using the mid-2017 population estimates for the 18+ age group within each authority.

The target set for Lancashire was 36.6 DToC bed days for social care and 101.8 DToC bed days in total. The Aug-18 figures show that Lancashire has once again achieved the total target already with 96.3 DToC bed days in total, though we are slightly outside the social care target with 39.7 DToC bed days.

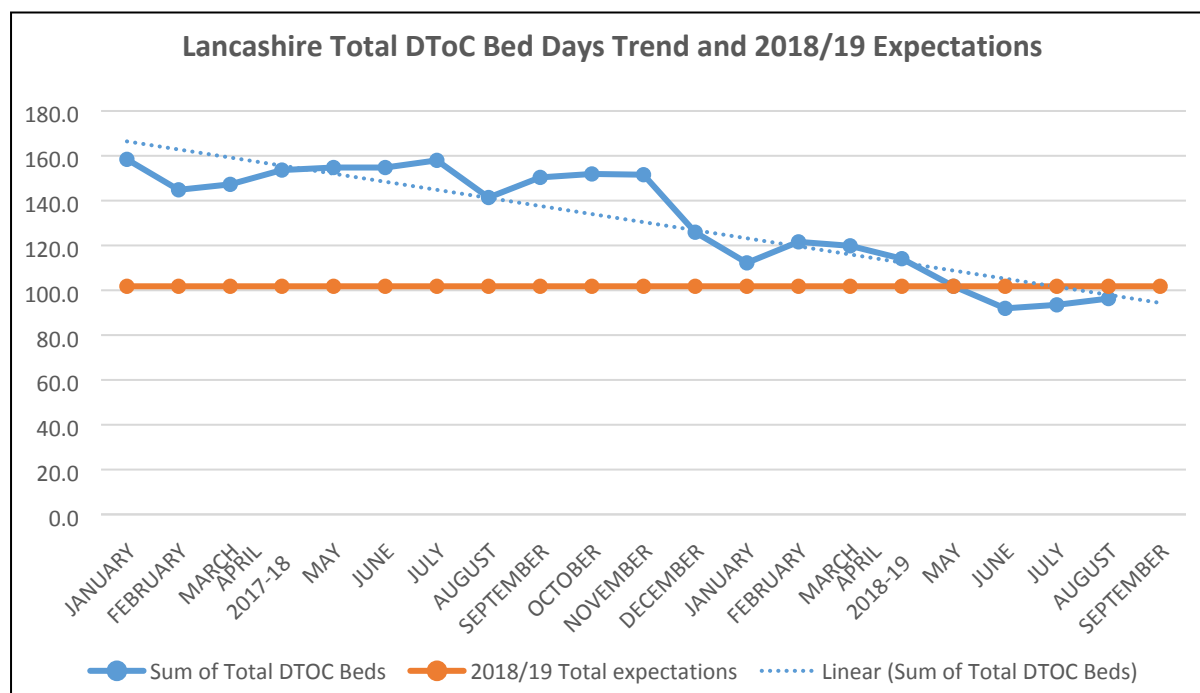
| Measure  | NHS         | Social Care | Joint       | Total        |
|--|-------------|-------------|-------------|--------------|
| Revised 2018/19 expectations DToC bed days                 | <b>52.2</b> | <b>36.6</b> | <b>12.9</b> | <b>101.8</b> |
| Revised 2018/19 expectations DToC bed days per 100,000 pop | 5.5         | 3.8         | 1.4         | 10.7         |
| Revised 2018/19 expectations total days per month (approx) | 1566        | 1099        | 388         | 3053         |
| Aug-18 number of days per month                            | 1568        | 1232        | 184         | 2984         |
| Aug-18 number of DToC bed days                             | <b>50.6</b> | <b>39.7</b> | <b>5.9</b>  | <b>96.3</b>  |
| Aug-18 number of DToC bed days per 100,000 pop             | 5.3         | 4.2         | 0.6         | 10.1         |
| Rank Aug-18 DToC Bed Days per 100,000 18+ pop              | 71          | 114         | 106         | 87           |

The overall Aug-18 Lancashire total of 2984 days equates to 10.1 DToC bed days per 100,000 population aged 18+ and the Lancashire Aug-18 social care figure of 1232 days equates to 4.2. Out of 151 authorities Lancashire currently rank 87<sup>th</sup> for total DToC bed days per 100,000 pop aged 18+ (compared with 93<sup>rd</sup> in Jul-18) and 114<sup>th</sup> for social care bed days (compared with 107<sup>th</sup> in Jul-18).

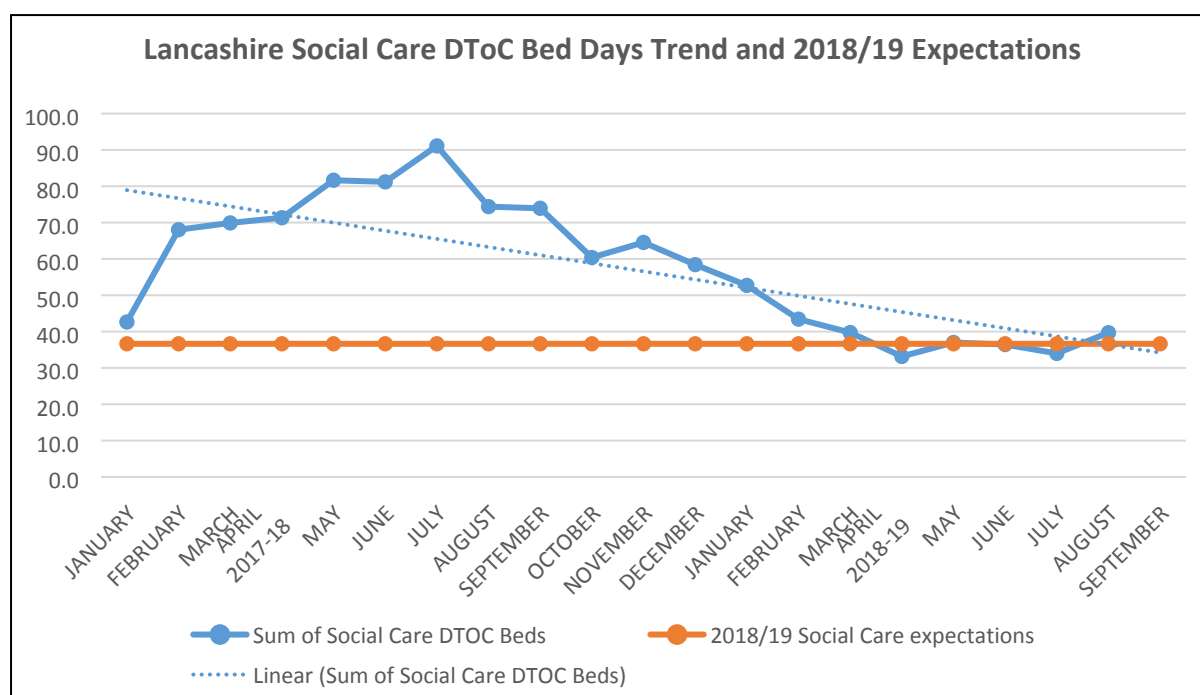
The Aug-18 figures show a slight interruption to the overall improvement in Lancashire:

| Lancashire DToC bed days per 100,000 18+ pop | Nov -17 | Dec -17 | Jan -18 | Feb -18 | Mar -18 | Apr -18 | May -18 | Jun -18 | Jul -18 | Aug -18 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Social Care                                  | 6.8     | 6.1     | 5.5     | 4.6     | 4.2     | 3.5     | 3.9     | 3.8     | 3.6     | 4.2     |
| Total  | 15.9    | 13.2    | 11.8    | 12.7    | 12.6    | 12.0    | 10.7    | 9.6     | 9.8     | 10.1    |

The Sep-18 expectation of 101.8 total DToC bed days appears to be a very feasible target and has been achieved already as a result of considerable recent improvement:



The Sep-18 expectation of 36.6 social care DToC bed days also appears a feasible target, despite the slight increase recorded in Aug-18:



The tables on the following page illustrate the national rank scores for NW authorities from Jan-18 to Aug-18. The first table lists rank scores for the **total** DToC bed days per population and shows an improvement for Lancashire with an Aug-18 ranking of 87 compared with 93 in Jul-18. The second table lists rank scores for **social care** DToC bed days per population and shows a slight deterioration for Lancashire with an Aug-18 ranking of 114 compared with 107 in Jul-18



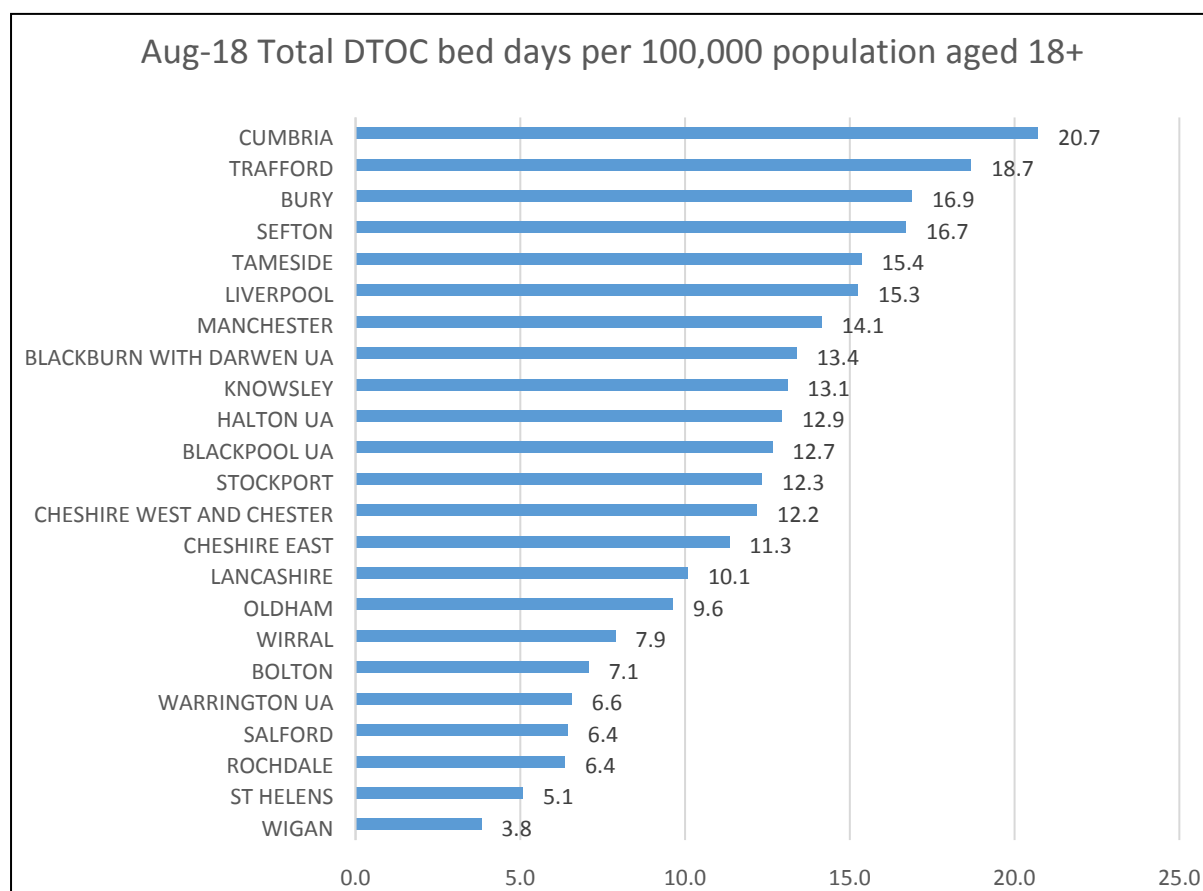
**Rank of NW authorities – DToC Bed Days per 100,000 population aged 18+**

|                           | Rank Total per day per 100,000 18+ population |        |        |        |        |        |        |        |
|---------------------------|---|--------|--------|--------|--------|--------|--------|--------|
| Local Authority Name      | Jan-18  | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 |
| BLACKBURN WITH DARWEN UA  | 84  | 80     | 79     | 65     | 58     | 73     | 116    | 118    |
| BLACKPOOL UA              | 98  | 103    | 109    | 116    | 107    | 85     | 111    | 108    |
| BOLTON                    | 141   | 119    | 76     | 72     | 87     | 44     | 31     | 57     |
| BURY                      | 144   | 145    | 145    | 137    | 139    | 129    | 129    | 136    |
| CHESHIRE EAST             | 81  | 90     | 72     | 90     | 96     | 90     | 104    | 100    |
| CHESHIRE WEST AND CHESTER | 87  | 111    | 106    | 100    | 82     | 74     | 119    | 103    |
| CUMBRIA                   | 150   | 150    | 151    | 151    | 150    | 143    | 145    | 149    |
| HALTON UA                 | 115   | 134    | 144    | 147    | 133    | 147    | 150    | 114    |
| KNOWSLEY                  | 90  | 71     | 58     | 34     | 86     | 113    | 124    | 116    |
| LANCASHIRE                | 99  | 107    | 107    | 106    | 100    | 86     | 93     | 87     |
| LIVERPOOL                 | 114   | 88     | 89     | 87     | 124    | 102    | 100    | 129    |
| MANCHESTER                | 133   | 137    | 129    | 128    | 117    | 127    | 122    | 124    |
| OLDHAM                    | 29  | 62     | 69     | 30     | 51     | 92     | 99     | 81     |
| ROCHDALE                  | 52  | 35     | 78     | 68     | 60     | 53     | 46     | 48     |
| SALFORD                   | 74  | 68     | 52     | 15     | 24     | 23     | 11     | 49     |
| SEFTON                    | 120   | 120    | 124    | 117    | 109    | 121    | 108    | 135    |
| ST HELENS                 | 58  | 24     | 15     | 52     | 38     | 52     | 7      | 28     |
| STOCKPORT                 | 126   | 127    | 132    | 126    | 116    | 110    | 121    | 105    |
| TAMESIDE                  | 127   | 142    | 127    | 135    | 145    | 132    | 117    | 131    |
| TRAFFORD                  | 142   | 133    | 126    | 129    | 141    | 141    | 143    | 143    |
| WARRINGTON UA             | 105   | 97     | 137    | 115    | 127    | 124    | 62     | 51     |
| WIGAN                     | 66  | 44     | 13     | 12     | 16     | 31     | 23     | 16     |
| WIRRAL                    | 31  | 31     | 24     | 33     | 70     | 43     | 71     | 63     |

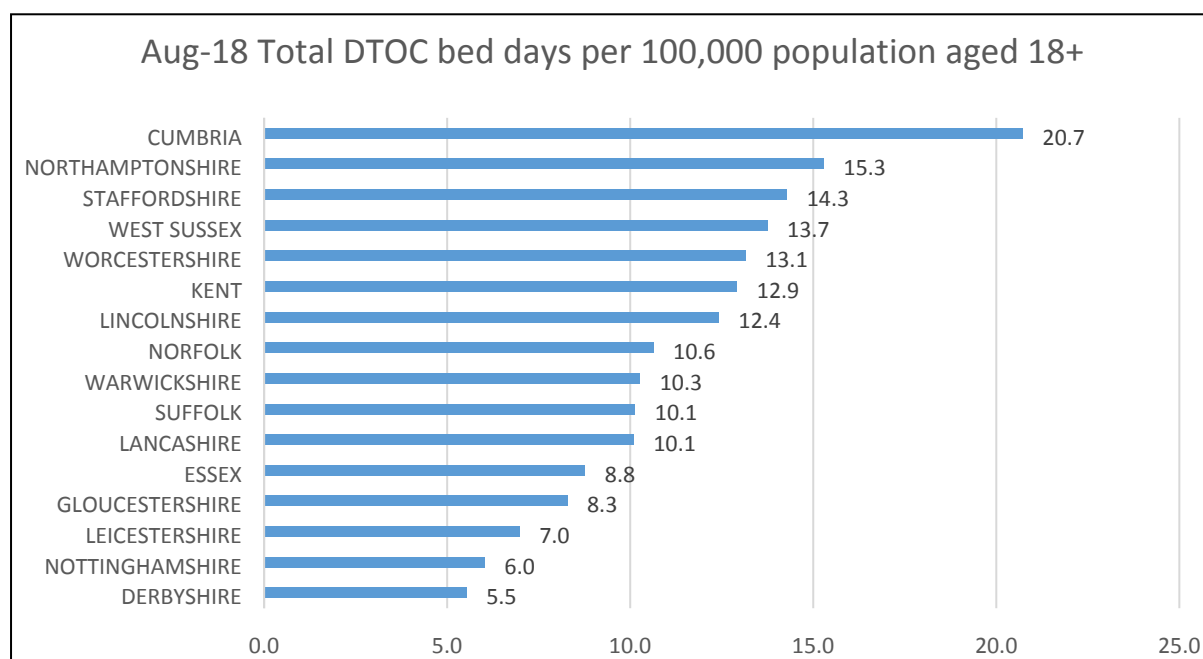
|                           | Rank Social Care per day per 100,000 18+ population |        |        |        |        |        |        |        |
|---------------------------|---|--------|--------|--------|--------|--------|--------|--------|
| Local Authority Name      | Jan-18  | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 |
| BLACKBURN WITH DARWEN UA  | 85  | 103    | 80     | 96     | 88     | 116    | 127    | 145    |
| BLACKPOOL UA              | 109   | 105    | 134    | 130    | 134    | 131    | 132    | 119    |
| BOLTON                    | 127   | 126    | 129    | 95     | 126    | 108    | 66     | 110    |
| BURY                      | 146   | 147    | 144    | 137    | 139    | 135    | 140    | 143    |
| CHESHIRE EAST             | 91  | 100    | 90     | 92     | 112    | 110    | 125    | 107    |
| CHESHIRE WEST AND CHESTER | 90  | 115    | 89     | 100    | 79     | 98     | 115    | 96     |
| CUMBRIA                   | 151   | 151    | 151    | 150    | 149    | 150    | 149    | 150    |
| HALTON UA                 | 15  | 49     | 68     | 76     | 40     | 112    | 83     | 81     |
| KNOWSLEY                  | 106   | 110    | 120    | 88     | 115    | 126    | 117    | 116    |
| LANCASHIRE                | 130   | 117    | 113    | 109    | 119    | 119    | 107    | 114    |
| LIVERPOOL                 | 124   | 90     | 116    | 113    | 137    | 117    | 110    | 112    |
| MANCHESTER                | 147   | 148    | 148    | 141    | 136    | 138    | 133    | 131    |
| OLDHAM                    | 51  | 85     | 77     | 33     | 41     | 58     | 92     | 71     |
| ROCHDALE                  | 81  | 73     | 63     | 56     | 76     | 49     | 15     | 31     |
| SALFORD                   | 65  | 63     | 81     | 57     | 83     | 77     | 48     | 68     |
| SEFTON                    | 112   | 120    | 115    | 84     | 86     | 125    | 114    | 133    |
| ST HELENS                 | 37  | 38     | 40     | 54     | 70     | 91     | 25     | 29     |
| STOCKPORT                 | 143   | 145    | 150    | 144    | 144    | 143    | 151    | 134    |
| TAMESIDE                  | 136   | 143    | 146    | 151    | 151    | 151    | 144    | 151    |
| TRAFFORD                  | 148   | 140    | 135    | 145    | 150    | 147    | 145    | 146    |
| WARRINGTON UA             | 117   | 132    | 138    | 106    | 129    | 132    | 62     | 41     |
| WIGAN                     | 102   | 70     | 51     | 48     | 68     | 57     | 67     | 62     |
| WIRRAL                    | 42  | 21     | 28     | 70     | 114    | 65     | 108    | 97     |

### Total DToC Bed Days per 100,000 population aged 18+ (a lower score is best)

In Aug-18 Lancashire were 15<sup>th</sup> highest out of 23 NW authorities for the total bed days per 100,000 population aged 18+ (compared with 16<sup>th</sup> in the previous month).

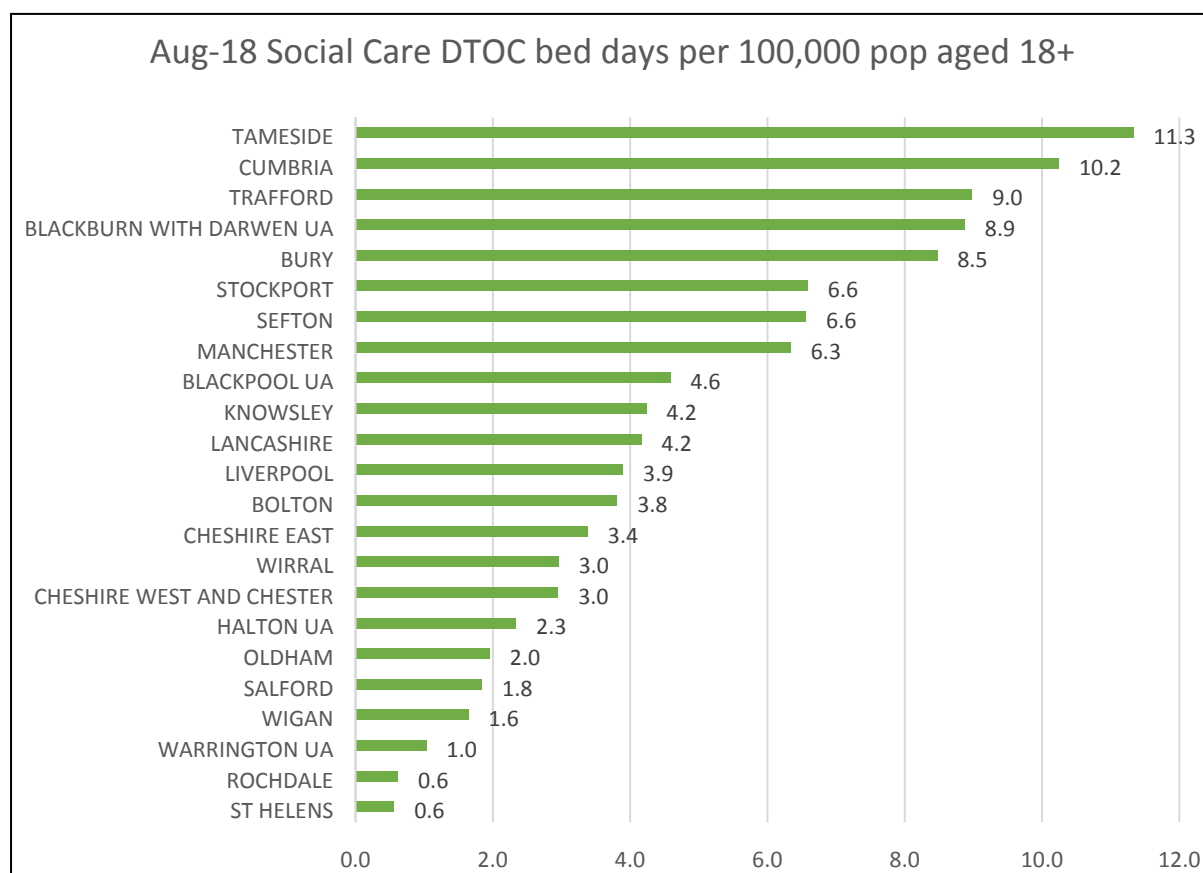


In Aug-18 Lancashire were 11<sup>th</sup> highest out of 16 comparator authorities for the total bed days per 100,000 population aged 18+ (compared with 8<sup>th</sup> in the previous month).

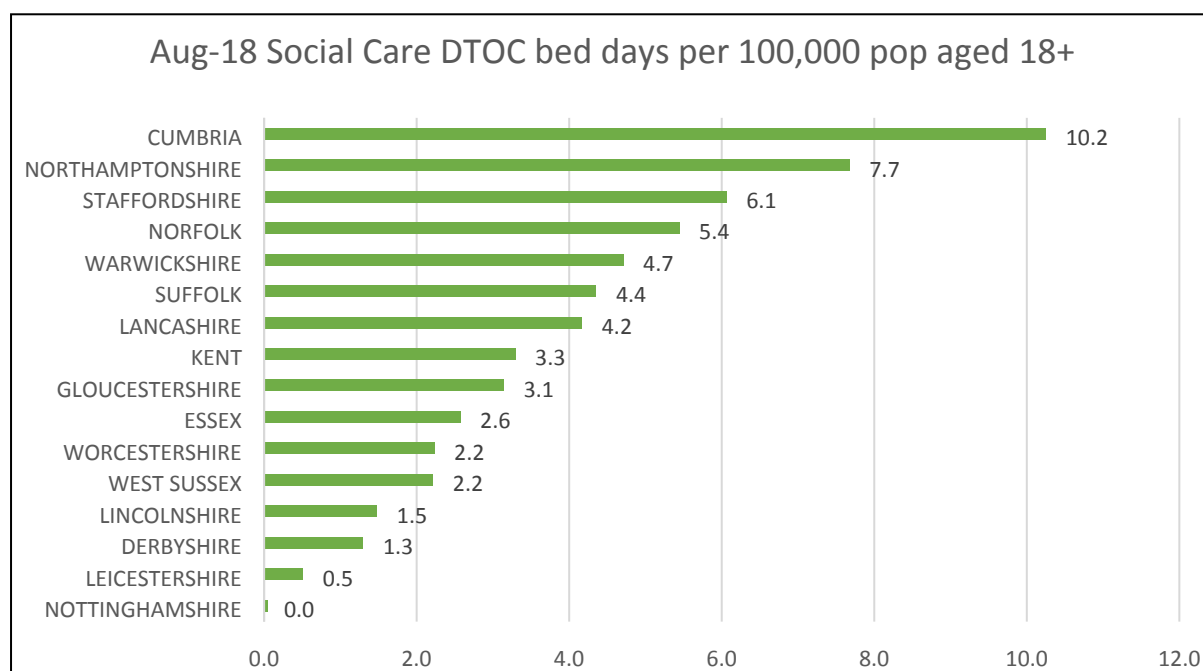


### Social Care DToC Bed Days per 100,000 population aged 18+ (lower is best)

In Aug-18 Lancashire were 11<sup>th</sup> highest out of 23 NW authorities for the social care bed days per 100,000 population aged 18+ (compared with 15<sup>th</sup> the previous month).



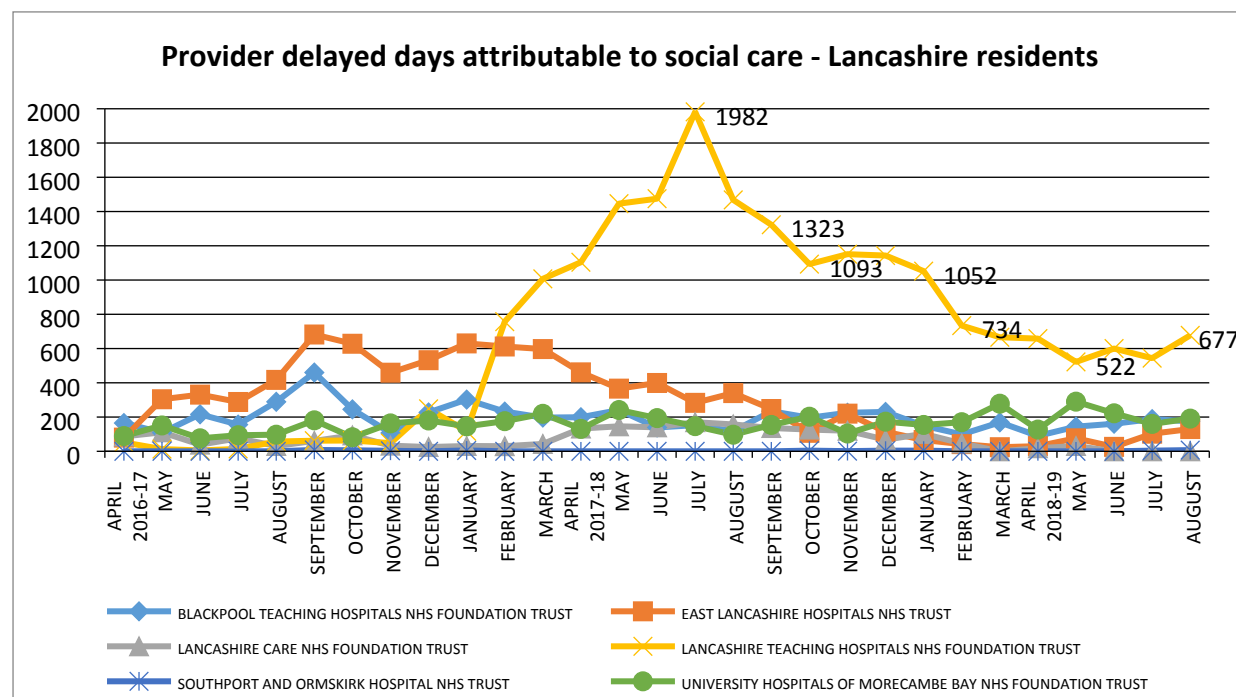
In Aug-18 Lancashire were 7<sup>th</sup> highest out of 16 comparator authorities for social care bed days per 100,000 population aged 18+ (compared with 8<sup>th</sup> in the previous month).



## 4 Provider Analysis

### 4.1 Trend Analysis for Lancashire Main Providers

Figures for Aug-18 reveal a slight increase in social care days for Lancashire residents at Lancashire Teaching Hospitals (from 544 to 677), East Lancashire (from 103 to 130) and Morecambe Bay too (from 144 to 161).



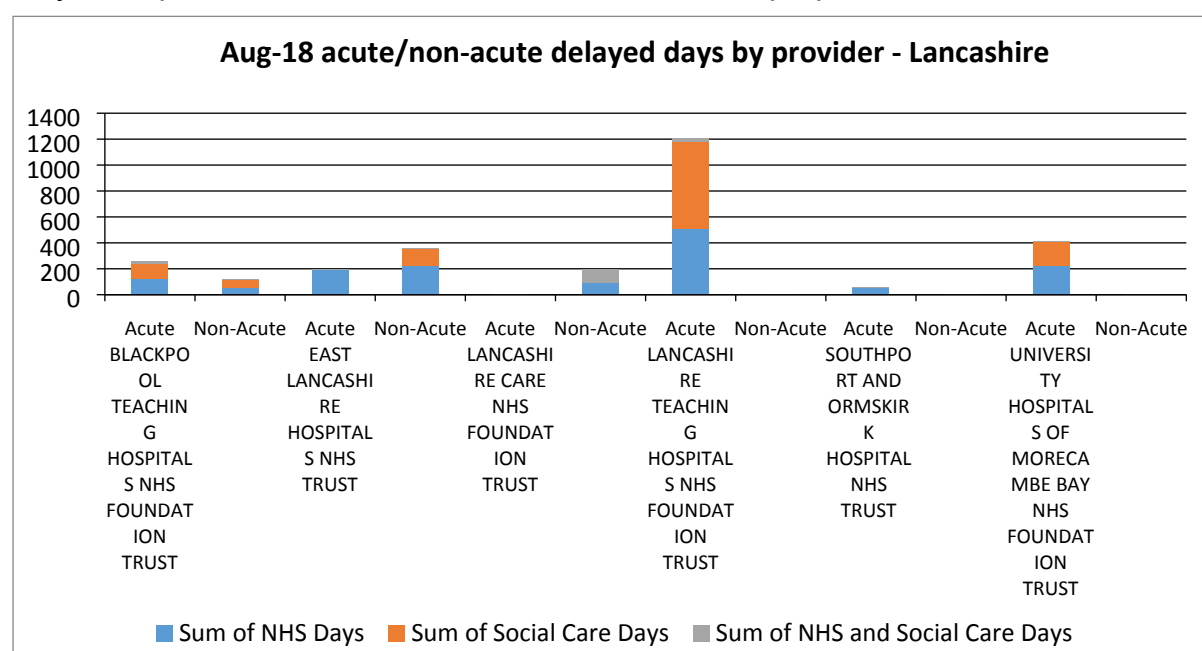
| Month          | BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST | EAST LANCASHIRE HOSPITALS NHS TRUST | LANCASHIRE CARE NHS FOUNDATION TRUST | LANCASHIRE TEACHING HOSPITALS NHS FOUNDATION TRUST | SOUTHPORT AND ORMSKIRK HOSPITAL NHS TRUST | UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS FOUNDATION TRUST | Grand Total |
|----------------|---|-------------------------------------|--------------------------------------|--|---|--|-------------|
| <b>2017-18</b> |   |                                     |                                      |  |   |  |             |
| APRIL          | 199   | 461                                 | 133                                  | 1104   | 0   | 131  | 2028        |
| MAY            | 241   | 366                                 | 146                                  | 1446   | 0   | 241  | 2440        |
| JUNE           | 139   | 399                                 | 140                                  | 1475   | 0   | 194  | 2347        |
| JULY           | 153   | 283                                 | 170                                  | 1982   | 0   | 147  | 2735        |
| AUGUST         | 117   | 340                                 | 157                                  | 1468   | 0   | 97   | 2179        |
| SEPTEMBER      | 234   | 247                                 | 136                                  | 1323   | 0   | 154  | 2094        |
| OCTOBER        | 196   | 108                                 | 127                                  | 1093   | 4   | 202  | 1730        |
| NOVEMBER       | 225   | 220                                 | 120                                  | 1151   | 1   | 104  | 1821        |
| DECEMBER       | 230   | 114                                 | 68                                   | 1143   | 4   | 173  | 1732        |
| JANUARY        | 149   | 66                                  | 102                                  | 1052   | 4   | 154  | 1527        |
| FEBRUARY       | 99  | 42                                  | 46                                   | 734  | 0   | 170  | 1091        |
| MARCH          | 169   | 24                                  | 0                                    | 666  | 0   | 278  | 1137        |
| <b>2018-19</b> |   |                                     |                                      |  |   |  |             |
| APRIL          | 90  | 30                                  | 18                                   | 658  | 0   | 127  | 923         |
| MAY            | 144   | 76                                  | 31                                   | 522  | 0   | 290  | 1063        |
| JUNE           | 161   | 26                                  | 0                                    | 600  | 0   | 222  | 1009        |
| JULY           | 188   | 103                                 | 0                                    | 544  | 4   | 160  | 999         |
| AUGUST         | 175   | 130                                 | 0                                    | 677  | 7   | 191  | 1180        |

## 4.2 Provider Analysis – Acute/Non-Acute

The acute/non-acute Aug-18 totals for Lancashire residents only at the six main providers were as follows:

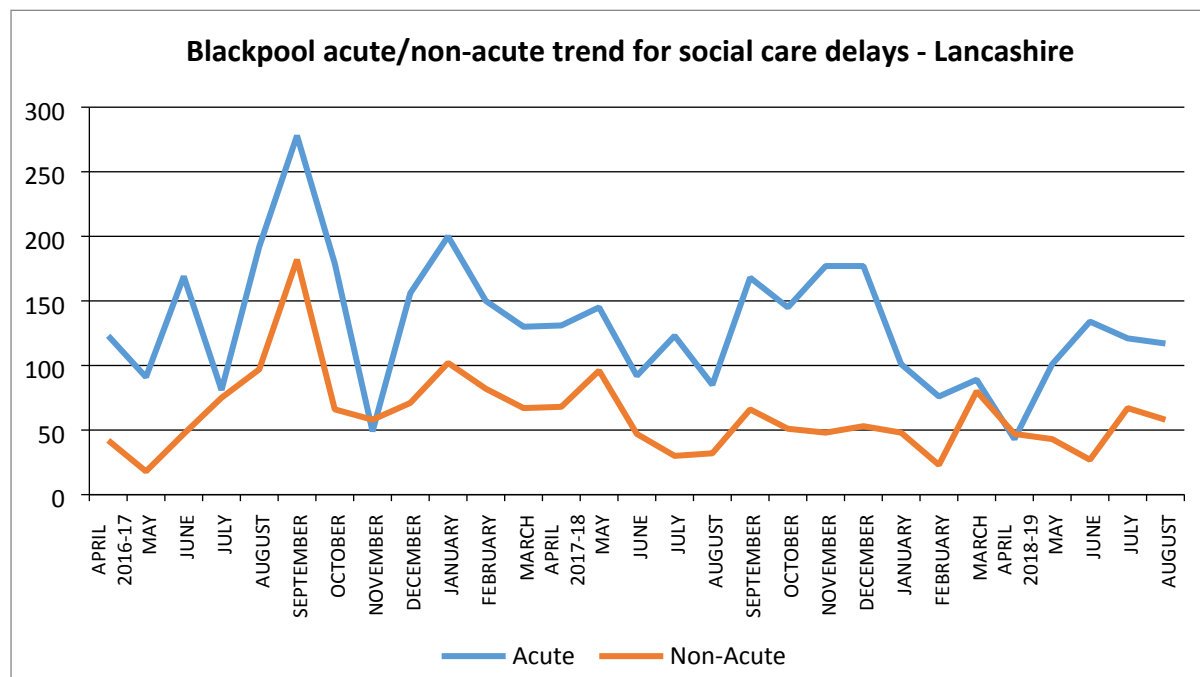
| Provider and acute/non-acute numbers of delayed days              | Sum of NHS Days | Sum of Social Care Days | Sum of NHS and Social Care Days | Sum of Total Days |
|---|-----------------|-------------------------|---------------------------------|-------------------|
| <b>BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST</b>          | <b>178</b>      | <b>175</b>              | <b>18</b>                       | <b>371</b>        |
| Acute   | 121             | 117                     | 18                              | 256               |
| Non-Acute   | 57              | 58                      | 0                               | 115               |
| <b>EAST LANCASHIRE HOSPITALS NHS TRUST</b>                        | <b>419</b>      | <b>130</b>              | <b>2</b>                        | <b>551</b>        |
| Acute   | 195             | 0                       | 0                               | 195               |
| Non-Acute   | 224             | 130                     | 2                               | 356               |
| <b>LANCASHIRE CARE NHS FOUNDATION TRUST</b>                       | <b>93</b>       | <b>0</b>                | <b>104</b>                      | <b>197</b>        |
| Acute   | 0               | 0                       | 0                               | 0                 |
| Non-Acute   | 93              | 0                       | 104                             | 197               |
| <b>LANCASHIRE TEACHING HOSPITALS NHS FOUNDATION TRUST</b>         | <b>505</b>      | <b>677</b>              | <b>29</b>                       | <b>1211</b>       |
| Acute   | 505             | 677                     | 29                              | 1211              |
| Non-Acute   | 0               | 0                       | 0                               | 0                 |
| <b>SOUTHPORT AND ORMSKIRK HOSPITAL NHS TRUST</b>                  | <b>49</b>       | <b>7</b>                | <b>0</b>                        | <b>56</b>         |
| Acute   | 49              | 7                       | 0                               | 56                |
| Non-Acute   | 0               | 0                       | 0                               | 0                 |
| <b>UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS FOUNDATION TRUST</b> | <b>220</b>      | <b>191</b>              | <b>0</b>                        | <b>411</b>        |
| Acute   | 220             | 191                     | 0                               | 411               |
| Non-Acute   | 0               | 0                       | 0                               | 0                 |
| <b>Grand Total</b>  | <b>1464</b>     | <b>1180</b>             | <b>153</b>                      | <b>2797</b>       |

The acute/non-acute split for the six main Lancashire providers in Aug-18 shows that only Blackpool and East Lancashire have substantial proportions of each.

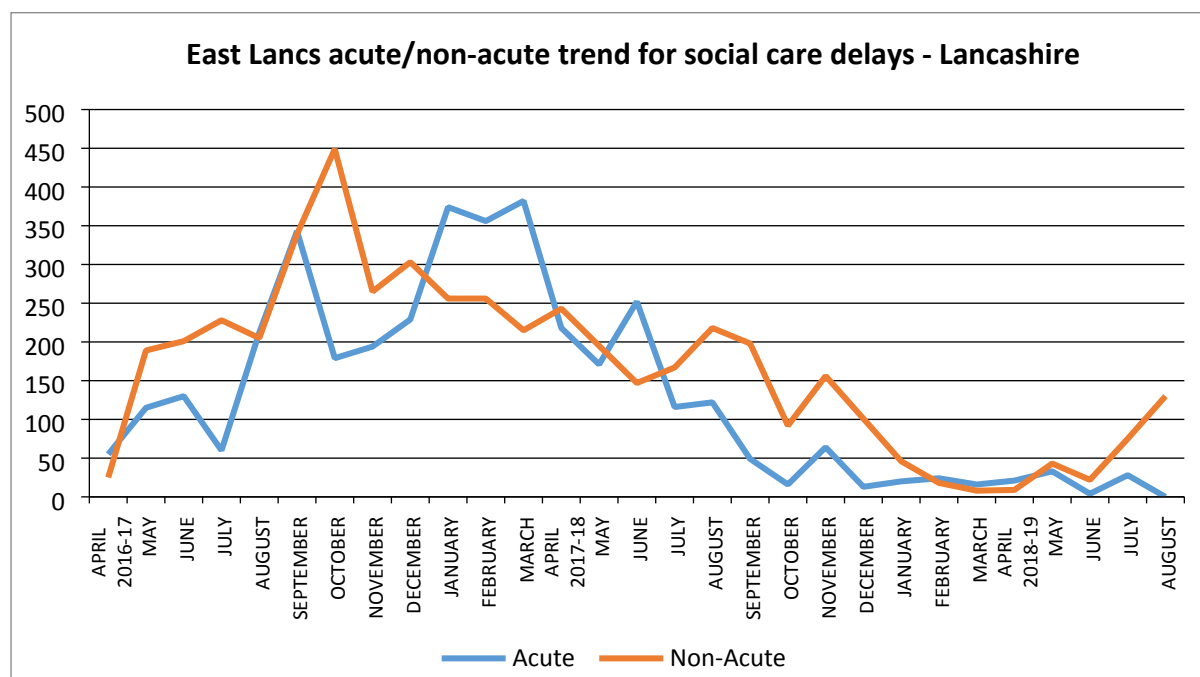


### Social Care acute/non-acute trends for Blackpool and East Lancashire

The acute/non-acute trend for social care days at Blackpool shows that acute numbers improved steadily in early 2018, though have risen again since Apr-18 and remain higher than non-acute:



The acute/non-acute trend for social care days at East Lancashire shows that both had improved considerably for many months, but both rose again in Jul-18 and the non-acute total has continued to increase in Aug-18:

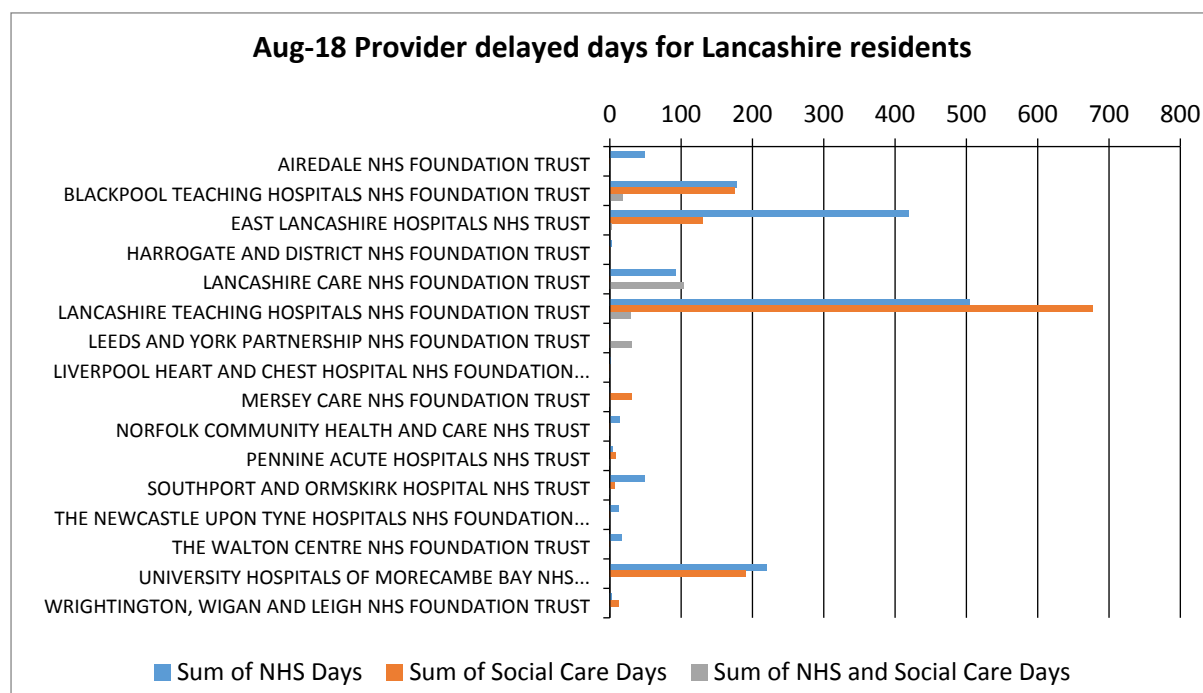


### 4.3 Provider Detail – Lancashire Residents

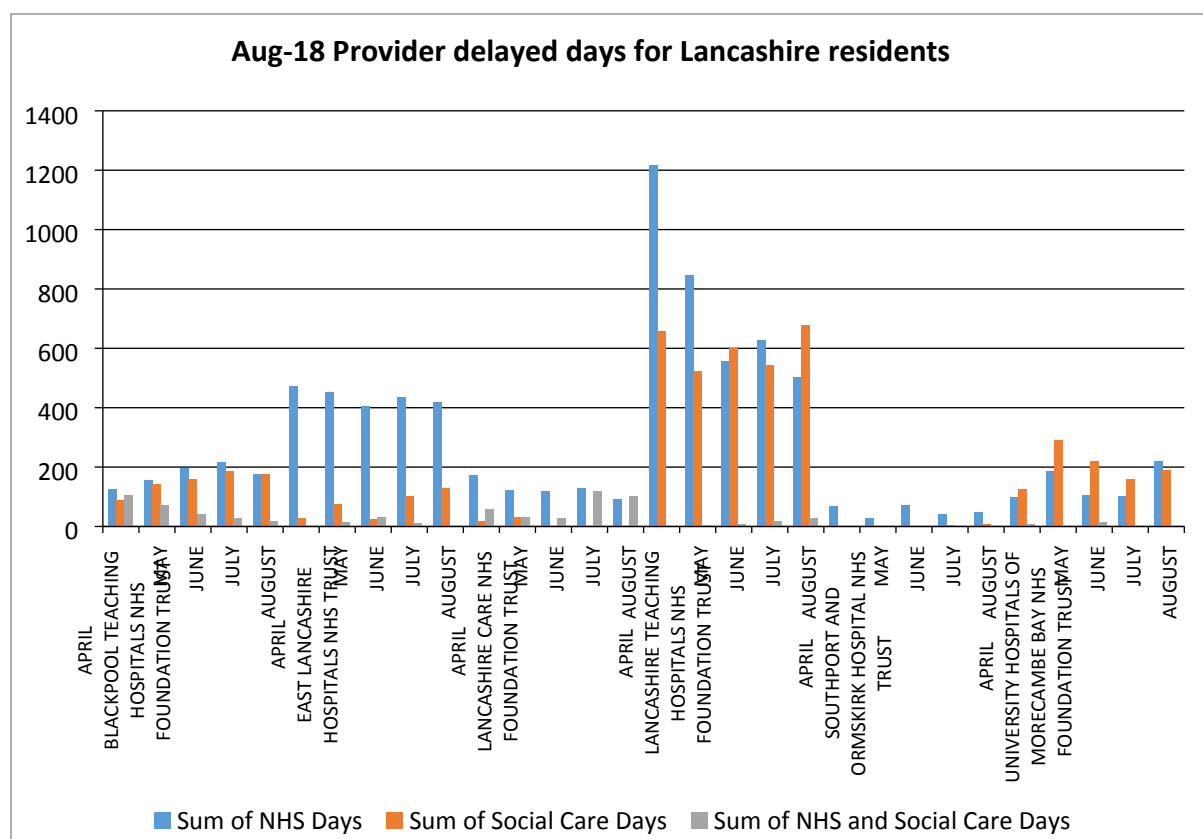
The full provider list of the Lancashire Aug-18 total of 2984 days was as follows and shows that Lancashire Teaching Hospitals accounted for 55.0% of the 1232 social care delays (compared with 51.6% in Jul-18):

| Provider Org Name  | Sum of NHS Days | Sum of Social Care Days | Sum of NHS and Social Care Days | Sum of Total Days | %of Social Care Days | % of Total Days |
|--|-----------------|-------------------------|---------------------------------|-------------------|----------------------|-----------------|
| AIREDALE NHS FOUNDATION TRUST                              | 49              | 0                       | 0                               | 49                | 0.0%                 | 1.6%            |
| BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST          | 178             | 175                     | 18                              | 371               | 14.2%                | 12.4%           |
| EAST LANCASHIRE HOSPITALS NHS TRUST                        | 419             | 130                     | 2                               | 551               | 10.6%                | 18.5%           |
| HARROGATE AND DISTRICT NHS FOUNDATION TRUST                | 3               | 0                       | 0                               | 3                 | 0.0%                 | 0.1%            |
| LANCASHIRE CARE NHS FOUNDATION TRUST                       | 93              | 0                       | 104                             | 197               | 0.0%                 | 6.6%            |
| LANCASHIRE TEACHING HOSPITALS NHS FOUNDATION TRUST         | 505             | 677                     | 29                              | 1211              | 55.0%                | 40.6%           |
| LEEDS AND YORK PARTNERSHIP NHS FOUNDATION TRUST            | 0               | 0                       | 31                              | 31                | 0.0%                 | 1.0%            |
| LIVERPOOL HEART AND CHEST HOSPITAL NHS FOUNDATION TRUST    | 1               | 0                       | 0                               | 1                 | 0.0%                 | 0.0%            |
| MERSEY CARE NHS FOUNDATION TRUST                           | 0               | 31                      | 0                               | 31                | 2.5%                 | 1.0%            |
| NORFOLK COMMUNITY HEALTH AND CARE NHS TRUST                | 14              | 0                       | 0                               | 14                | 0.0%                 | 0.5%            |
| PENNINE ACUTE HOSPITALS NHS TRUST                          | 4               | 8                       | 0                               | 12                | 0.6%                 | 0.4%            |
| SOUTHPORT AND ORMSKIRK HOSPITAL NHS TRUST                  | 49              | 7                       | 0                               | 56                | 0.6%                 | 1.9%            |
| THE NEWCASTLE UPON TYNE HOSPITALS NHS FOUNDATION TRUST     | 13              | 0                       | 0                               | 13                | 0.0%                 | 0.4%            |
| THE WALTON CENTRE NHS FOUNDATION TRUST                     | 17              | 0                       | 0                               | 17                | 0.0%                 | 0.6%            |
| UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS FOUNDATION TRUST | 220             | 191                     | 0                               | 411               | 15.5%                | 13.8%           |
| WRIGHTINGTON, WIGAN AND LEIGH NHS FOUNDATION TRUST         | 3               | 13                      | 0                               | 16                | 1.1%                 | 0.5%            |
| <b>Grand Total</b>   | <b>1568</b>     | <b>1232</b>             | <b>184</b>                      | <b>2984</b>       | <b>100.0%</b>        | <b>100.0%</b>   |

In Aug -18 the social care days exceeded NHS days for Lancashire Teaching Hospitals, though in East Lancashire and Morecambe Bay the NHS days exceeded social care days:



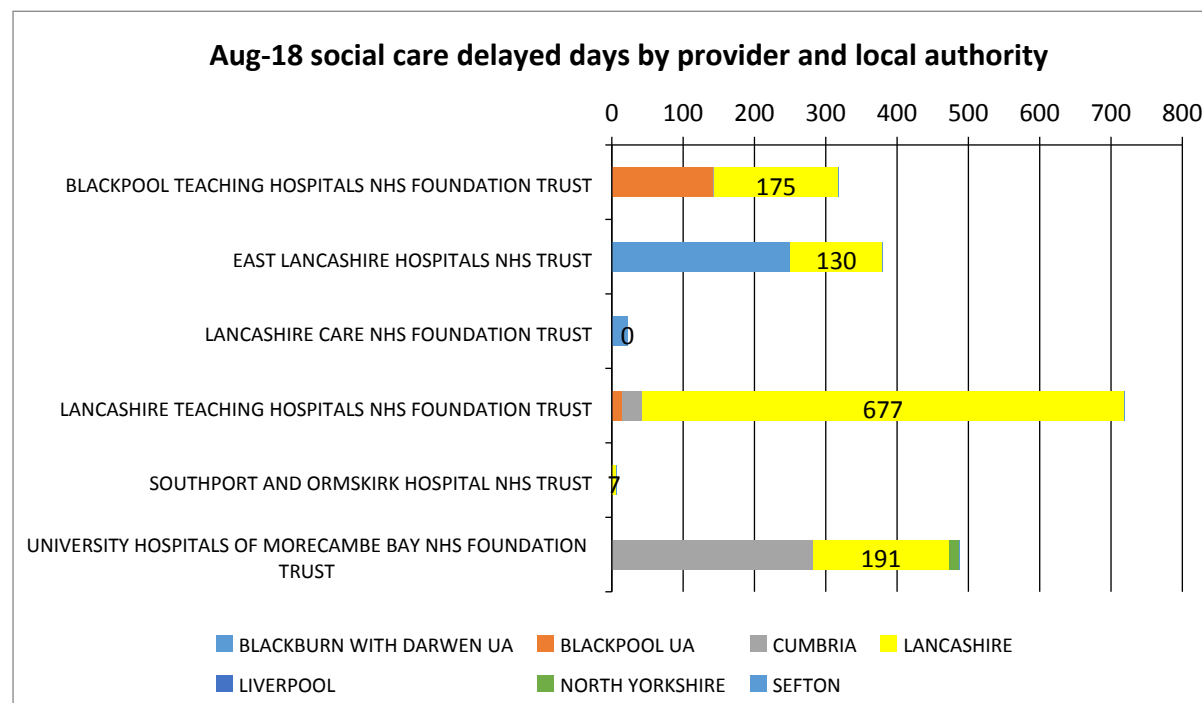
Within the six main Lancashire providers Lancashire Teaching Hospitals still show an overall improvement since Apr-18, but social care days show an increase:



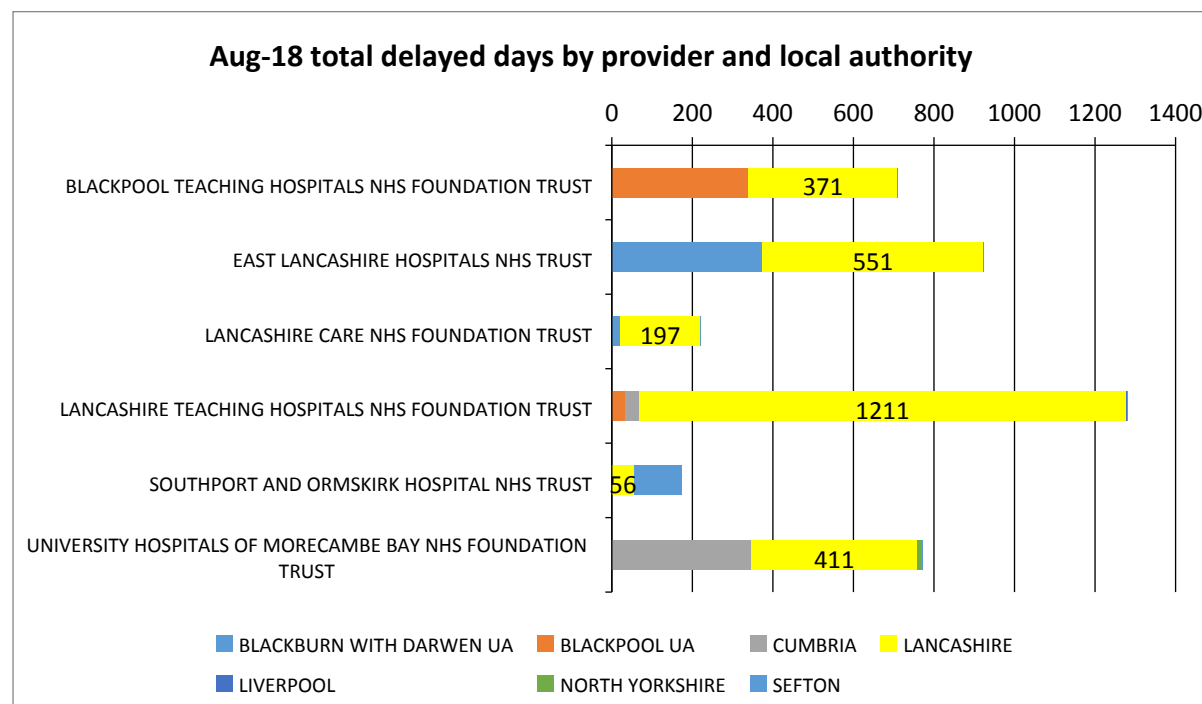


## 4.4 Provider Detail – All Residents

Local authority analysis of the **social care** delayed days in Aug-18 for the six main Lancashire providers illustrates the delayed days numbers and proportions incurred by Lancashire residents and also by those residents from other local authorities.



Local authority analysis of the **total** delayed days in May-18 for the six main Lancashire providers illustrates the delayed days numbers and proportions incurred by Lancashire residents and also by those residents from other local authorities.



### Aug-18 delayed days for the six main Lancashire providers by local authority of resident

| Aug-18 delayed days by provider and local authority of resident   | Sum of NHS Days | Sum of Social Care Days | Sum of NHS and Social Care Days | Sum of Total Days | LA % of Social Care Days | LA % of Total Days |
|---|-----------------|-------------------------|---------------------------------|-------------------|--------------------------|--------------------|
| <b>BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST</b>          | <b>293</b>      | <b>318</b>              | <b>99</b>                       | <b>710</b>        | <b>16.5%</b>             | <b>17.4%</b>       |
| BLACKPOOL UA  | 115             | 143                     | 81                              | 339               | 45.0%                    | 47.7%              |
| LANCASHIRE  | 178             | 175                     | 18                              | 371               | 55.0%                    | 52.3%              |
| <b>EAST LANCASHIRE HOSPITALS NHS TRUST</b>                        | <b>542</b>      | <b>380</b>              | <b>2</b>                        | <b>924</b>        | <b>19.7%</b>             | <b>22.6%</b>       |
| BLACKBURN WITH DARWEN UA  | 123             | 250                     | 0                               | 373               | 65.8%                    | 40.4%              |
| LANCASHIRE  | 419             | 130                     | 2                               | 551               | 34.2%                    | 59.6%              |
| <b>LANCASHIRE CARE NHS FOUNDATION TRUST</b>                       | <b>93</b>       | <b>22</b>               | <b>104</b>                      | <b>219</b>        | <b>1.1%</b>              | <b>5.4%</b>        |
| BLACKBURN WITH DARWEN UA  | 0               | 22                      | 0                               | 22                | 100.0%                   | 10.0%              |
| LANCASHIRE  | 93              | 0                       | 104                             | 197               | 0.0%                     | 90.0%              |
| <b>LANCASHIRE TEACHING HOSPITALS NHS FOUNDATION TRUST</b>         | <b>533</b>      | <b>719</b>              | <b>29</b>                       | <b>1281</b>       | <b>37.2%</b>             | <b>31.4%</b>       |
| BLACKPOOL UA  | 19              | 15                      | 0                               | 34                | 2.1%                     | 2.7%               |
| CUMBRIA   | 6               | 27                      | 0                               | 33                | 3.8%                     | 2.6%               |
| LANCASHIRE  | 505             | 677                     | 29                              | 1211              | 94.2%                    | 94.5%              |
| LIVERPOOL   | 3               | 0                       | 0                               | 3                 | 0.0%                     | 0.2%               |
| <b>SOUTHPORT AND ORMSKIRK HOSPITAL NHS TRUST</b>                  | <b>168</b>      | <b>7</b>                | <b>0</b>                        | <b>175</b>        | <b>0.4%</b>              | <b>4.3%</b>        |
| LANCASHIRE  | 49              | 7                       | 0                               | 56                | 100.0%                   | 32.0%              |
| SEFTON  | 119             | 0                       | 0                               | 119               | 0.0%                     | 68.0%              |
| <b>UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS FOUNDATION TRUST</b> | <b>278</b>      | <b>487</b>              | <b>7</b>                        | <b>772</b>        | <b>25.2%</b>             | <b>18.9%</b>       |
| CUMBRIA   | 58              | 282                     | 7                               | 347               | 57.9%                    | 44.9%              |
| LANCASHIRE  | 220             | 191                     | 0                               | 411               | 39.2%                    | 53.2%              |
| NORTH YORKSHIRE   | 0               | 14                      | 0                               | 14                | 2.9%                     | 1.8%               |
| <b>Grand Total</b>  | <b>1907</b>     | <b>1933</b>             | <b>241</b>                      | <b>4081</b>       | <b>100.0%</b>            | <b>100.0%</b>      |

The table above showing Aug-18 delayed day numbers for the six main Lancashire providers also includes a local authority percentage breakdown for social care and for total days for each provider.

Within Blackpool NHS Trust, Lancashire residents incurred 55.0% of the social care days and 52.3% of the total days.

Within East Lancashire NHS Trust, Lancashire residents incurred 34.2% of the social care days and 59.6% of the total days.

Within Lancashire Care NHS Foundation Trust, Lancashire residents incurred 0% of the social care days and 90.0% of the total days.

Within Lancashire Teaching Hospitals NHS Trust, Lancashire residents incurred 94.2% of the social care days and 94.5% of the total days.

Within Southport and Ormskirk NHS Trust, Lancashire residents incurred 100% of the social care days and 32.0% of the total days.

Within University Hospitals of Morecambe Bay NHS Trust, Lancashire residents incurred 39.2% of the social care days and 53.2% of the total days.

## 4.5 Provider Rank – All Residents

In Aug-18 within the six main providers accounting for most Lancashire delays, the number of delayed days recorded by each trust provider and the corresponding national ranking varied enormously (where 1=best and 225=worst).

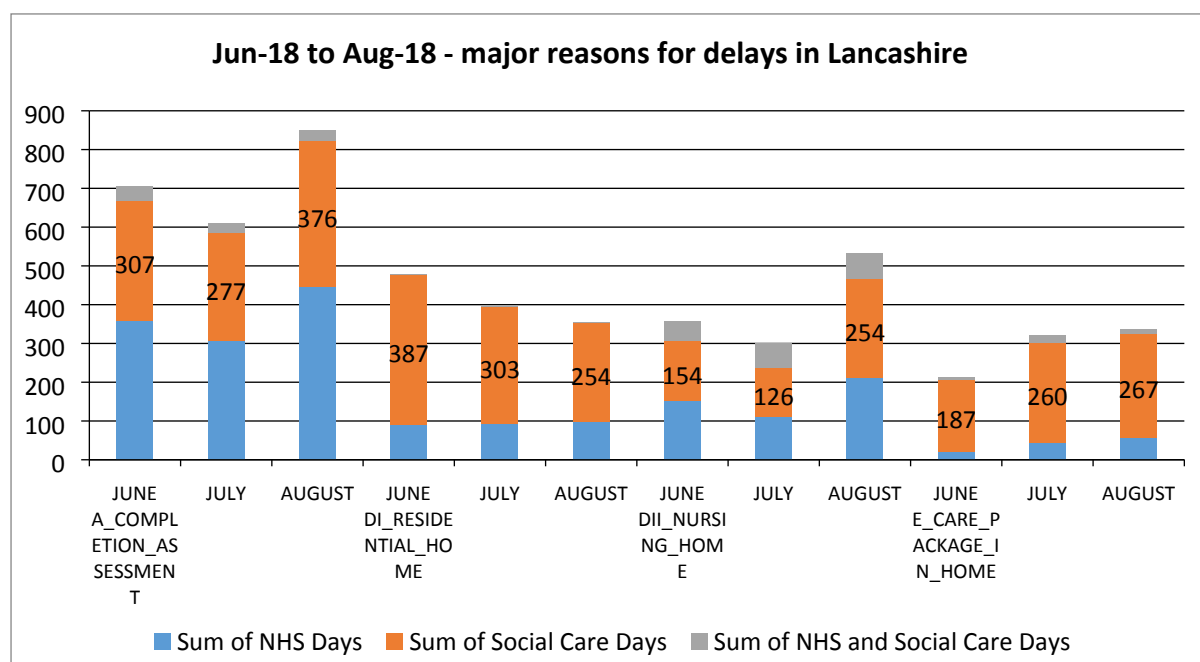
| Provider Org Name  | Sum of NHS Days | Sum of Social Care Days | Sum of NHS and Social Care Days | Sum of Total Days | Rank of NHS Days | Rank of Social Care Days | Rank of NHS and Social Care Days | Rank of Total Days |
|--|-----------------|-------------------------|---------------------------------|-------------------|------------------|--------------------------|----------------------------------|--------------------|
| BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST          | 293             | 318                     | 99                              | 710               | 117              | 177                      | 192                              | 145                |
| EAST LANCASHIRE HOSPITALS NHS TRUST                        | 542             | 380                     | 2                               | 924               | 169              | 188                      | 109                              | 174                |
| LANCASHIRE CARE NHS FOUNDATION TRUST                       | 93              | 22                      | 104                             | 219               | 39               | 40                       | 194                              | 46                 |
| LANCASHIRE TEACHING HOSPITALS NHS FOUNDATION TRUST         | 533             | 719                     | 29                              | 1281              | 166              | 218                      | 154                              | 196                |
| SOUTHPORT AND ORMSKIRK HOSPITAL NHS TRUST                  | 168             | 7                       | 0                               | 175               | 67               | 20                       | 1                                | 40                 |
| UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS FOUNDATION TRUST | 278             | 487                     | 7                               | 772               | 110              | 203                      | 124                              | 153                |

## 5 Reason for Delays – Lancashire Residents

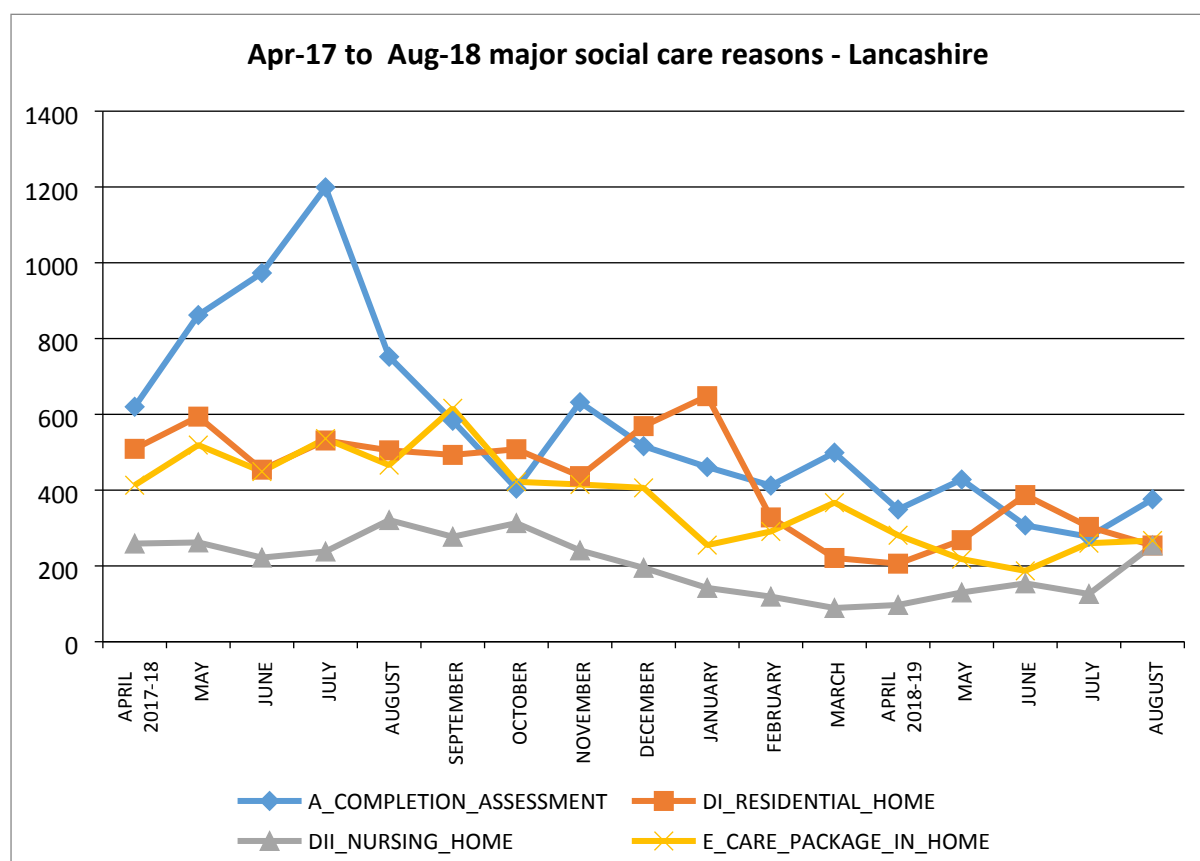
In Aug-18 the primary reason for total Lancashire delays was once again assessment completion, the social care element of which showed an increase from 277 to 376 days. Social care delays incurred in arranging nursing care or a care package have also increased, but delays in arranging residential care have decreased:

| Reason for delay<br>Lancashire<br>(Jun-18 to Aug-18) | Sum of NHS<br>Days | Sum of Social<br>Care Days | Sum of NHS<br>and Social Care<br>Days | Sum of Total<br>Days |
|--|--------------------|----------------------------|---------------------------------------|----------------------|
| <b>A_COMPLETION_ASSESSMENT</b>                       |                    |                            |                                       |                      |
| JUNE   | 360                | 307                        | 37                                    | 704                  |
| JULY   | 307                | 277                        | 25                                    | 609                  |
| AUGUST   | 446                | 376                        | 26                                    | 848                  |
| <b>B_PUBLIC_FUNDING</b>                              |                    |                            |                                       |                      |
| JUNE   | 104                | 26                         | 63                                    | 193                  |
| JULY   | 167                | 18                         | 100                                   | 285                  |
| AUGUST   | 102                | 2                          | 80                                    | 184                  |
| <b>C_FURTHER_NON_ACUTE_NHS</b>                       |                    |                            |                                       |                      |
| JUNE   | 239                | 0                          | 0                                     | 239                  |
| JULY   | 391                | 0                          | 0                                     | 391                  |
| AUGUST   | 298                | 0                          | 0                                     | 298                  |
| <b>DI_RESIDENTIAL_HOME</b>                           |                    |                            |                                       |                      |
| JUNE   | 91                 | 387                        | 0                                     | 478                  |
| JULY   | 93                 | 303                        | 0                                     | 396                  |
| AUGUST   | 99                 | 254                        | 0                                     | 353                  |
| <b>DII_NURSING_HOME</b>                              |                    |                            |                                       |                      |
| JUNE   | 152                | 154                        | 51                                    | 357                  |
| JULY   | 110                | 126                        | 64                                    | 300                  |
| AUGUST   | 212                | 254                        | 66                                    | 532                  |
| <b>E_CARE_PACKAGE_IN_HOME</b>                        |                    |                            |                                       |                      |
| JUNE   | 20                 | 187                        | 6                                     | 213                  |
| JULY   | 43                 | 260                        | 19                                    | 322                  |
| AUGUST   | 58                 | 267                        | 12                                    | 337                  |
| <b>F_COMMUNITY_EQUIP_ADAPT</b>                       |                    |                            |                                       |                      |
| JUNE   | 82                 | 18                         | 0                                     | 100                  |
| JULY   | 91                 | 61                         | 1                                     | 153                  |
| AUGUST   | 35                 | 49                         | 0                                     | 84                   |
| <b>G_PATIENT_FAMILY_CHOICE</b>                       |                    |                            |                                       |                      |
| JUNE   | 389                | 10                         | 0                                     | 399                  |
| JULY   | 335                | 9                          | 0                                     | 344                  |
| AUGUST   | 236                | 28                         | 0                                     | 264                  |
| <b>H_DISPUTES</b>                                    |                    |                            |                                       |                      |
| JUNE   | 60                 | 4                          | 0                                     | 64                   |
| JULY   | 73                 | 0                          | 0                                     | 73                   |
| AUGUST   | 51                 | 2                          | 0                                     | 53                   |
| <b>I_HOUSING</b>                                     |                    |                            |                                       |                      |
| JUNE   | 11                 | 0                          | 0                                     | 11                   |
| JULY   | 24                 | 0                          | 0                                     | 24                   |
| AUGUST   | 31                 | 0                          | 0                                     | 31                   |
| <b>O_OTHER</b>                                       |                    |                            |                                       |                      |
| JUNE   | 0                  | 0                          | 0                                     | 0                    |
| JULY   | 0                  | 0                          | 0                                     | 0                    |
| AUGUST   | 0                  | 0                          | 0                                     | 0                    |

The Aug-18 overall increase for assessment completion delays comprises an increase for NHS, social care and jointly attributable days. Recent trends for the other major social care reasons from Jun-18 to Aug-18 show increases in arranging nursing care and in arranging a home care package.



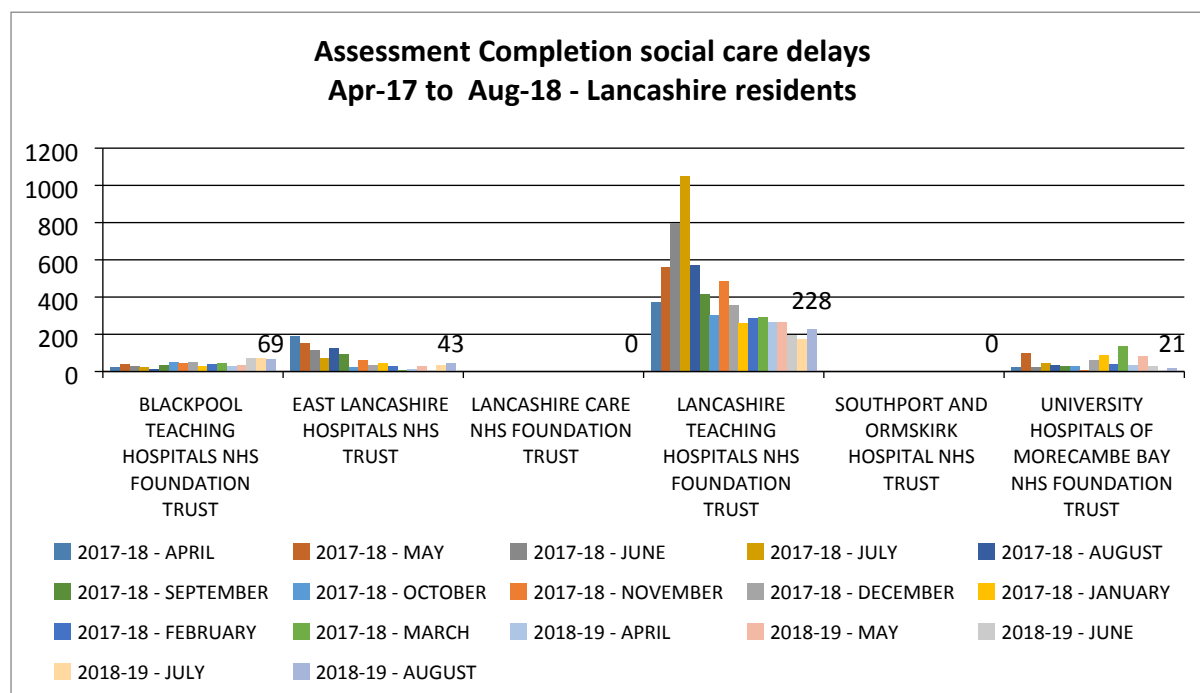
Social care delays incurred whilst waiting for assessment completion once again exceed the social care delays incurred through arranging residential care and also those incurred through arranging nursing care or a home care package:



The full list of reasons for delay, by provider, for the 1232 social care days incurred in Aug-18 is shown in the table below:

| Provider   | A_COMPLETION_ASSESSMENT | B_PUBLIC_FUNDING | C_FURTHER_NON_ACUTE_NHS | DI_RESIDENTIAL_HOME | DII_NURSING_HOME | E_CARE_PACKAGE_IN_HOME | F_COMMUNITY_EQUIP_ADAPT | G_PATIENT_FAMILY_CHOICE | H_DISPUTES | I_HOUSING | O_OTHER  | Grand Total |
|--|-------------------------|------------------|-------------------------|---------------------|------------------|------------------------|-------------------------|-------------------------|------------|-----------|----------|-------------|
| BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST          | 69                      | 0                | 0                       | 11                  | 12               | 74                     | 1                       | 6                       | 2          | 0         | 0        | 175         |
| EAST LANCASHIRE HOSPITALS NHS TRUST                        | 43                      | 0                | 0                       | 0                   | 0                | 48                     | 20                      | 19                      | 0          | 0         | 0        | 130         |
| LANCASHIRE TEACHING HOSPITALS NHS FOUNDATION TRUST         | 228                     | 2                | 0                       | 215                 | 98               | 124                    | 10                      | 0                       | 0          | 0         | 0        | 677         |
| PENNINE ACUTE HOSPITALS NHS TRUST                          | 5                       | 0                | 0                       | 0                   | 0                | 3                      | 0                       | 0                       | 0          | 0         | 0        | 8           |
| SOUTHPORT AND ORMSKIRK HOSPITAL NHS TRUST                  | 0                       | 0                | 0                       | 0                   | 0                | 7                      | 0                       | 0                       | 0          | 0         | 0        | 7           |
| UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS FOUNDATION TRUST | 21                      | 0                | 0                       | 28                  | 113              | 11                     | 18                      | 0                       | 0          | 0         | 0        | 191         |
| WRIGHTINGTON, WIGAN AND LEIGH NHS FOUNDATION TRUST         | 10                      | 0                | 0                       | 0                   | 0                | 0                      | 0                       | 3                       | 0          | 0         | 0        | 13          |
| MERSEY CARE NHS FOUNDATION TRUST                           | 0                       | 0                | 0                       | 0                   | 31               | 0                      | 0                       | 0                       | 0          | 0         | 0        | 31          |
| <b>Grand Total</b>   | <b>376</b>              | <b>2</b>         | <b>0</b>                | <b>254</b>          | <b>254</b>       | <b>267</b>             | <b>49</b>               | <b>28</b>               | <b>2</b>   | <b>0</b>  | <b>0</b> | <b>1232</b> |

Of the 376 delayed days recorded in Aug-18 for delays in assessment completion attributable to social care, a total of 228 (61%) were recorded by Lancashire Teaching Hospitals NHS Foundation Trust:



Of the 254 delayed days recorded in Aug-18 for delays in arranging nursing care attributable to social care, a total of 98 (39%) were recorded by Lancashire Teaching Hospitals NHS Foundation Trust and 113 (44%) were recorded by Morecambe Bay.

